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Dealing with the Coronavirus (COVID-19) at Shrewsbury Nursing & Rehabilitation Center

Our Residents' safety has always been Shrewsbury Nursing's watchword. As you know, skilled nursing facilities such as Shrewsbury Nursing are now facing the challenges of preventing the Coronavirus (COVID-19) from coming here, and in doing so, keeping our Residents and Employees safe. We simply must minimize the possibility of our Residents and Employees being infected. To that end, we have implemented the following:

- Restricting visitation of all visitors and non-essential health care personnel, except for certain compassionate care situations, such as an end-of-life.
- Cancelled dining and all group activities in main dining room thereby limiting activities to individual units. All outside entertainers have been cancelled.
- Screening of Residents and staff daily for fever and respiratory symptoms. Resident temps are take every shift.
- Reminding Residents & staff to practice social distancing and perform frequent hand hygiene.
- Screening all staff at the beginning of their shift for fever and respiratory symptom and actively taking their temperature and documenting absences.
- Developed a schedule to help Residents communicate and connect with their loved ones during this time through phone call as well as virtual calls.
- Encouraging families to send care packages, cards flowers etc.
- Staffing levels, which have not been affected, are monitored daily.

We still have programs for our Residents which are conducted by our own programming staff and which our Residents enjoy immensely.

Eventually, we will be back to normal. Until then, we appreciate the patience of the entire Shrewsbury Nursing community, including Residents, Employees and our campus neighbors.

Sue Gauthier Administrator Dana Levenson
President & Chief Executive Officer

March 25, 2020